

Carroll County Health Department

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Dear Facility,

As of October 1, 2019, the Non-Emergency Medical Assistance Transportation (NEMT) Program will no longer be providing transportation services for **ambulatory** riders between the hours of 10pm – 6am.

All other NEMT services and requirements remain the same. We expect this adjustment to primarily effect Medicaid patients being discharged from the Hospital.

The Medical Assistance Transportation Program is a State and Federally funded program. To ensure our program stays in compliance with our regulations, it was determined it is not economically feasible to provide ambulatory transportation during these hours. As stated in COMAR 10.09.19.04 (5)

Shall provide transportation to recipients for whom there is no other transportation resource available, in the most efficient and cost-effective manner possible, including the use of volunteers and charitable organizations whenever possible;

Please notify your staff who are involved in scheduling transportation for your patients.

We apologize for any inconvenience this may cause. Thank you for understanding.

Wendy Higgins
Carroll County Health Department
MA Transportation Supervisor